



MS. SWATI SHUKLA SINGH
Consultant (Assistant Professor)
Centre for Regional Trade
Indian Institute of Foreign Trade
Room No. 706, IIFT Bhawan,
B-21, Qutab Institutional Area, New Delhi – 110016
Mobile: +91 8527711118
Email: swatisingh23612@gmail.com

EDUCATION

Pursuing Ph.D. in International Economics, registered with Symbiosis International University under Faculty of Humanities and Social Sciences. Topic of the Ph.D. is “*Regional Trading Arrangements – A study of ASEAN and India*” registered in 2012.

M.A. Economics - Department of Economics, University of Pune in 2007 passed with first class (61%), Specialization in *International Economics*

B.A Economics – Department of Economics, Nowrosjee Wadia College, University of Pune in 2005, passed with first class (64%), Specialization in Economics

SCHOLARLY INTERESTS AND EXPERTISE

Broad areas: International Economics and International Trade

Specific areas: Intra-Industry trade, Regional Trading Arrangements, ASEAN and India’s trade relations with other blocs, International Trade operations and logistics, Export-Import policies and procedures. E-governance adoption.

TEACHING EXPERIENCE: 10 YEARS

RESEARCH PUBLICATIONS:

Journals:

1. Kriti Priya Gupta, Swati Singh and Preeti Bhaskar (2016) Citizen adoption of e-government: a literature review and conceptual framework. *Electronic Government- An International Journal*, 12 (2): 160-185 (Indexed in Scopus, Gale, EBSCO, Google Scholar).

2. Kriti Priya Gupta, Swati Singh and Preeti Bhaskar (2016) A conceptual framework for measuring benefits of E-governance. *Public policy and Administration research*, 5 (12): 30-35 (Indexed in EBSCO, Index Copernicus, ProQuest US, Open J Gate, Google Scholar)
3. Swati Shukla and Dr Sanhita Athawale (2015) India-Singapore Trade relations: Multiple Agreements & Traders' Dilemma. *International Journal of Research in Commerce, Economics & Management*, 5 (5), available at [file:///C:/Users/comp3/Downloads/ijrcm-3-IJRCM-3_vol-5_2015_issue-05-art-02%20\(2\).pdf](file:///C:/Users/comp3/Downloads/ijrcm-3-IJRCM-3_vol-5_2015_issue-05-art-02%20(2).pdf).
4. Kriti Priya Gupta, Preeti Bhaskar and Swati Singh (2015) Employees' perspectives on continuing management education (CME): A study of BPO industry in Noida. *Journal of Arts, Science & Commerce, International Refereed Research Journal*, 6 (2),
5. Dr. Sanhita Athawale and Swati Shukla (2014) ASEAN – A move towards positive integration. *Journal of Management Scholars (Tatva)*,10, ISSN 0973-0974, available at <http://klsimer.edu/files/2014/02/Tatva-Dec-Final-2013.pdf>.
6. Dr. Sanhita Athawale and Swati Shukla (2013) Issues in India's Balance of Payments in recent past. *Journal of Acropolis faculty of Management & Research (Shodh Ganga Management Journal)*,3, ISSN: 2250-303X, available at http://afmr.ac.in/sites/afmr.ac.in/files/files_content/shodhganga%20paper%209th.pdf#overlay-context=shodh-ganga-vol-3.

PAPERS IN CONFERENCE PROCEEDINGS:

- a) Dr. Sanhita Athawale and Swati Shukla (2013) “ASEAN+3 – Agreements recovering the trade and investment indicators in the region” published in International Conference on Emerging Trends in Global Management Practices with ISBN 978-81-928678-0-9
- b) Dr. Girija Shankar, Deepak Havaldar and Swati Shukla (2011) Sustainable Development through International Trade”, published in The Research Journal of Ness Wadia College of Commerce with ISSN 2277-4823, Volume I – Issue 2.
- c) Dr. Sanhita Athawale and Swati Shukla (2010) A paper published and presented at SIMS International Conference, SIMSARC10, titled – “ASEAN and India - A move towards the common aspiration”, organized by the Symbiosis Institute of Management Studies, Pune, to be held on 17th and 18th December.
- d) Smita Nair and Swati Shukla (2010) Are poor really poor in Pune city, A joint paper published and presented at “The National Conference on Inclusive growth in India- an emphasis on Financial inclusion and Social inclusion”, organized by the Department of Management Studies by Women's Christian College, Chennai,

RESEARCH PAPERS PRESENTED IN NATIONAL/INTERNATIONAL CONFERENCES

- Dr. Kriti Priya Gupta, Preeti Bhaskar and Swati Singh (2016) A Conceptual Framework for Citizen Adoption of E-Government: *International Conference on Marketing in Emerging Economies*: organized at Jamia Millia Islamia.

- Dr. Kriti Priya Gupta, Preeti Bhaskar and Swati Singh (2015) Critical factors influencing E-government adoption in India – an investigation of the citizens: *International Multidisciplinary law conference – Coherence forming a unified whole*: organized at Symbiosis Law School, Hyderabad, a constituent of Symbiosis International University (SIU), Pune, Maharashtra, India.

RESEARCH & CONSULTANCY PROJECTS COMPLETED UNDERTAKEN

- Worked as a co-investigator for the Minor Research project in Management for project entitled “**Citizens perceptions of e-Governance services offered by New Delhi Municipal Council (NDMC)**”, funded by Symbiosis Institute of Research and Innovation (SIRI) under Symbiosis International University in the year of 2015. The project has been submitted to SIU.
- Worked as a co- investigator for the project report titled “***Role of Continuing Management Education (CME) in Career Development (CD): A Study of BPO Industry in NOIDA***” prepared for SCMS, Noida for launching Advance diploma in Business Management.

PROFESSIONAL AWARDS, HONORS & ACHIEVEMENTS

- Received Appreciation letter from New Delhi Municipal Council office for Minor Research project in Management for project entitled “**Citizens perceptions of e-Governance services offered by New Delhi Municipal Council (NDMC)**”, funded by Symbiosis Institute of Research and Innovation (SIRI) under Symbiosis International University in the year of 2016
- Received Certificate of Excellence from All India Council of Human Rights, Liberties & Social Justice for conducting 2nd Symbiosis Model United Nations Conference in 2015.

WORKSHOPS AND FACULTY DEVELOPMENT PROGRAMME

- a) Attended Ten Days *Quality Improvement Program in “Frontier Areas in Econometrics and International Trade and Finance”* conducted by the department of Humanities and Social Sciences Indian Institute of Kanpur in collaboration with TIES and Centre of Advanced Studies in Economics, University of Mumbai from 10th – 20th December 2014.
- b) Attended one-day programme on “*Understanding Structure, Types, Process of Research Publications and Trajectories Research Project*”, organized by Teaching Learning Resource Centre, SIU on 11th October 2013.
- c) Participated in “*Two weeks Capacity building programme for Social Sciences Faculty*” organized by the Department of Economics, University of Lucknow and sponsored by Indian Council of Social Science, New Delhi from 22nd August to 5th September 2013.
- d) Participated in one-day Faculty Development Programme on “*Emerging Trends in Corporate Governance*” organized by Teaching Learning Resource Centre and SCMS, Pune on 28th September 2012.

- e) Participated in two days Faculty Development Program on “**IBM SPSS 20**” conducted jointly by Symbiosis Institute of Management studies (SIMS) and SPSS South Asia on 14th and 15th September 2012.
- f) Attended one-day conclave on “**Developing low Carbon Society – A road map for Pune**”, organized by Symbiosis Centre for Management Studies, Pune on 12th July 2012.
- g) Attended two-day Faculty Development Program on “**Research Methodology and Research in Management**”, organized by Symbiosis Centre for Management Studies, Pune on 8th - 9th June 2012.
- h) Attended one-day Symposium on “**Measuring Poverty and Poverty Alleviation Initiatives**”, organized by SCMS-UG on 17th October, 2011.
- i) Attended one-month course Faculty Development Programme on “**Advanced Microsoft Excel**” at Symbiosis Centre for Management Studies (UG), Pune.
- j) Participated in one-day Faculty Development Programme on “**Effectiveness in Teaching**”, organized by Symbiosis Centre for Management Studies on 1st October, 2010.
- k) Participated in one-day Faculty Development Programme on “**The Five Challenges for Educators**” organized by Symbiosis International (Deemed University) on 11th August, 2010.
- l) Participated in one-day Teachers Training Workshop on “**Innovative Teaching Methodology**” held at Symbiosis School of Economics on 25th July, 2009, Pune.
- m) Participated in one-day Teachers Training Workshop on “**Global Warming Awareness**” held at Marathwada Mitramandal College of Commerce in collaboration with ALERT (Air Land Environment Resource Team) on 20th September 2008, Pune

~~~~~